

Street Inc Hosting | Terms of Service

This is the Terms of Service agreement between Street Inc Hosting, and its customers. Street Inc Hosting provides Hosting solutions for a variety of games, and programs. By purchasing a service from Street Inc Hosting, you agree to have read, acknowledged, accepted, and are bound to follow this agreement. Breach of these terms of services will lead to your service(s), and your account will be suspended or terminated.

1. DEFINITIONS

1.1 The following definitions apply to this agreement:

“Company” refers to the respected company, and seller of this agreement, Street Inc Hosting.

“Customer” refers to the Customer. A person, or entity that has transacted funds to the Company, by purchasing a Service from the Company’s platform.

“Service” means the product, goods, and services that are purchasable through Street Inc Hosting’s platform.

“Contract” refers to this legal documentation, the Terms of Service agreement. This documentation is legally binding.

“Terminate” means that a Customer or a Service purchased by a Customer is disabled, and or shut down. It means that the service or account is no longer usable and has been deleted, or banned.

2. UNDERAGE CUSTOMERS

2.1 The Company required all Customers to be sixteen (16) years or older. If the Customer is beneath the age of sixteen (16), they will need a legal guardian, or parent’s permission to purchase a Service.

2.2 The legal guardian or parent will be held responsible for all actions and doing of the underage Customer.

2.3 If the customer is under age Street Inc Hosting has the full right to terminate the service WITHOUT a refund due to them breaking Terms Of Service.

3. DISCLAIMER

3.1 The Company is an individual business that provides hosting Services.

3.2 The Company offers Game Servers & Shared Web Hosting. (This could change in the future) The Company is not affiliated with any third party or external game studios.

3.3 The Company is not responsible, therefore can not be held accountable for the following: (i) Corrupted, nulled, or leaked files. (ii) Third-party violations. (iii) Exploits, bugs, or issues with the files. (iv) Lost files, and hardware.

4. DISCRETION AND RIGHT TO REFUSE

4.1 The Company can refuse to register any person, entity, or company. The Company has the utmost right to decide whom they wish to register or not.

4.2 The Company can refuse to offer, sell, gift, or grant a person, entity, or company a Service for any reason or no reason at all.

4.3 The Company has the right to Terminate the Customer's Service, or account for any reason or no reason at all.

4.4 The Company has the complete right to change this Contract at any given moment without giving prior notice. It is the Customer's responsibility to stay alert to any changes made to our Contract.

4.5 The Company can refuse to provide support for a Service unless specific circumstances, or requirements have been met. The Company will only provide free support for the following: (i) Issue, bug, or problem with the Service. (ii) Queries, questions, or concerns regarding the operations, or Service. (iii) Service stopped working, not functioning correctly. (iv) Payment issues with either a) subscriptions, or b) invoices. (v) Service not received within 24 hours of the purchase.

5. SUPPORT AND CONDUCT

5.1 The Company offers free support when specific circumstances or requirements have been met.

5.2 The Company will only provide support to the Customer if the Customer acts professional, polite, respectful, and patient.

5.3 The Company does not allow bad, toxic, or insulting behavior. All members, staff, and Customers are to act appropriately, and respectfully when using, or chatting on the Company's platform.

5.4 The Company does not allow support queries in private chats, or messages. All support queries and concerns will only be discussed and resolved on the Company's platform. Under no circumstances will the Customer attempt to breach the premises, to move a support query to private messages.

6. ABUSE AND EXPLOIT

6.1 The Customer is not allowed to abuse, exploit, or attempt to destroy a Service. The Customer is required to show care, and use the Service responsibly.

6.2 The Company does not allow any of the following, and it can lead to the Customer being suspended: (i) Use of copyrighted material without permission. (ii) Overloading a Service, CPU, memory, or hardware. (iii) Attempt to break, overload, or ruin a Service. (iv) Abuse of the support/billing system. (v) Abuse of memory, the Service, or CPU.

6.3 Customers are not allowed to misuse the Service. The Customer can only use the Service for the purpose of the Service.

6.4 It is not allowed to store illegal files, content, software, or applications on a Service. If found this could lead to a termination of service and banned from making future purchases.

7. PAYMENTS

7.1 The Company uses PayPal as a payment gateway. When a Customer is attempting to purchase a Service, they can choose if they wish to subscribe or send a one-time payment.

7.2 All payments are only to go through the Company's billing portal on the website. Under no circumstances will a Customer send private funds to an employee of the Company.

7.3 Invoices are automatically created for each billing period for the specific Service the Customer is attempting to purchase.

7.4 The Company sends invoice reminders on multiple occasions. The Company will send the Customer invoice reminders one (1) week before the next billing date. Following a reminder when four (4), three (3), two (2), and one (1) day are left before the billing date.

7.5 If an invoice has not been paid within the upcoming billing date, the Customer's Service will be suspended, and will have a seven (7) day grace period to pay for the invoice before the Service, and all of its contents will be Terminated.

8. REFUNDS AND CHARGEBACKS

8.1 Chargebacks are strictly forbidden whilst dealing with the Company. If a Customer attempts to chargeback, their active Service will be terminated along with all files, and content on the Service.

8.2 In the instance of a Customer creating a chargeback dispute, the Company will take the following actions: (i) Avoid all contact with the Customer. (ii) Seize, and Terminate

all active Services. (iii) Suspend the Customer's account. (iv) Provide evidence, including this Contract to the reviewing party.

8.3 The Company does not offer refunds.